



# Your Unemployment Benefits

COME ON A U.S. BANK RELIACARD®

## With the U.S. Bank ReliaCard® Your Funds Are:



**Automatically loaded**  
to your ReliaCard



**Available to use**  
right away



**Protected** if  
lost or stolen<sup>1</sup>

## ABOUT THE RELIACARD

The ReliaCard is approved by the Ohio Department of Job & Family Services (ODJFS) as a way to ensure prompt payment of benefits to eligible unemployed workers.

It is a Visa® prepaid debit card that is a convenient alternative to direct deposit. Your payments will automatically be loaded to your card. You have access to your funds right away and you can use it to make purchases, pay bills or get cash. It's that simple!

## Sign Up And Save!



No credit check or bank account required.<sup>2</sup>



No waiting for your check or extra trips to the bank

## Two Easy Ways to Sign Up!



### 1. Online

At <http://unemployment.ohio.gov>  
Update your "Preference" records.



### 2. By Phone

Call your ODJFS processing center at 877-644-6562.

## Track Your Payments

With the ReliaCard, you can sign up to receive text<sup>3</sup> or email notifications when payments have been received or when your balance gets low.

You can also check your balance and view your transaction history 24/7 by mobile app, online or by phone.

<sup>1</sup> The Visa Zero Liability Policy protects you against unauthorized purchases. U.S.-issued cards only. This does not apply to ATM transactions or to PIN transactions not processed by Visa. You must immediately report any unauthorized use.

<sup>2</sup> Successful identity verification required. To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. If necessary, we may also ask to see your driver's license or other identifying documents.

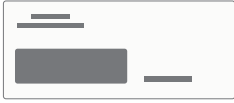
<sup>3</sup> Standard messaging charges apply through your mobile carrier and message frequency depends on account settings.

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Job and Family Services

**usbank**

See back for more  
card features

## GETTING STARTED



For security, your card comes in a plain white windowed envelope with an Indianapolis, IN return address.



Follow the activation instructions that accompany your card.



### Make Purchases

Everywhere Visa debit cards are accepted – in stores, over the phone, online or pay bills.

*Millions of merchants accept Visa debit cards worldwide*



### Pay Bills

Pay your bills online directly through the biller or by using our online Bill Pay tool. Bill Pay offers payments to thousands of companies and you can even use Bill Pay to pay another person.



### Get Cash<sup>4</sup>

ATM | Teller | Cash Back

*Over 400 U.S. Bank ATM locations in Ohio  
Over 5,000 U.S. Bank ATMs in the USA  
Over 23,000 MoneyPass ATMs in the USA*

## FEATURES



### Text and Email Alerts<sup>5</sup>

Instant notification when money is added or your card balance gets low.



### Mobile Banking App<sup>6</sup>

Quickly see your account balance and transaction history.



### Track Spending

Online | Phone | Email | Text<sup>5</sup> | Mobile App

ATM withdrawals at U.S. Bank or MoneyPass ATMs are free. Find the nearest at [www.usbank.com/locate](http://www.usbank.com/locate) or [www.MoneyPass.com](http://www.MoneyPass.com)

**Ohio** | Department of Job and Family Services



## Transaction Fees

Purchases	Free
Teller Cash Withdrawal	Free
In-Network ATMs	Free
Customer Service	Free
Monthly Account Maintenance <sup>7</sup>	Free
U.S. Bank ATM	Free
MoneyPass ATM	Free
Other ATM	\$1.50
<small>(The owner of the ATM may also charge a fee)</small>	
Standard Card Replacement	Free
<small>(3-5 business days)</small>	
Expedited Card Replacement	\$10.00
<small>(2 business days)</small>	
Account Inactivity <sup>7</sup>	\$1.50/month
<small>(Only if 365 consecutive days of no activity)</small>	

A complete fee schedule will be included in your card packet.

<sup>4</sup> Fees may apply to ATM transactions.

<sup>5</sup> Standard messaging charges apply through your mobile carrier and message frequency depends on account settings.

<sup>6</sup> The U.S. Bank ReliaCard Mobile App is free to download. Your mobile carrier may charge access fees depending upon your individual plan. Web access is needed to use Mobile App. Check with your carrier for specific fees and charges.

<sup>7</sup> There is no monthly account maintenance fee, however, if there are no loads or transactions to your card for a disclosed period of time, there may be a monthly inactivity fee. This does not apply if the balance is \$0.00. See your fee schedule included in your card packet for details.